

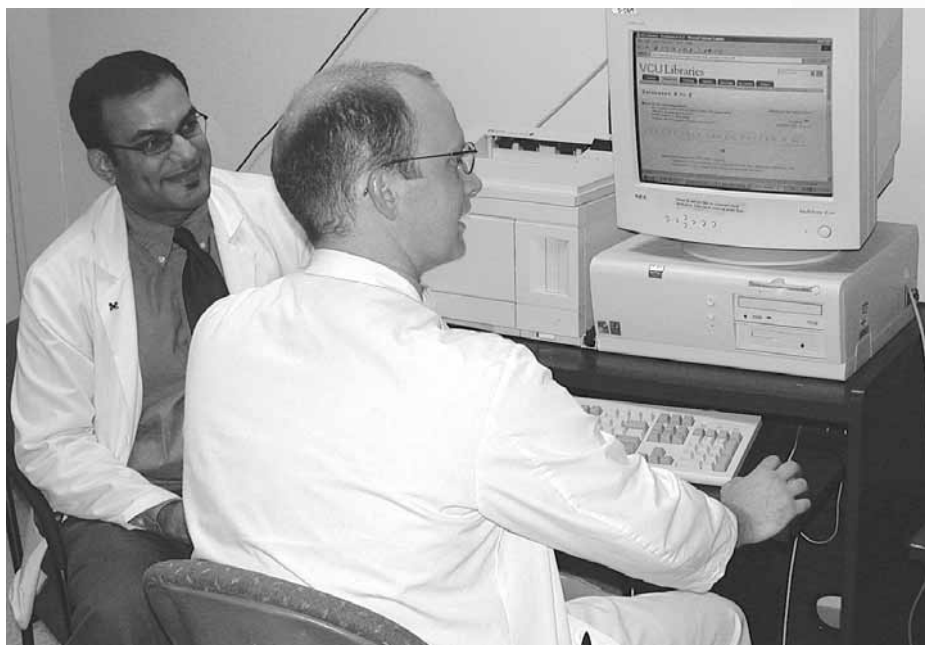
MCV Hospitals Information Services

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VCU Health System, like most organizations today, uses multiple information systems to support its daily operations. Some of these systems support the overall enterprise. Samples of these types of systems are: Medical Information System (MIS) for order entry and results reporting, IDX Patient Scheduling, Patient Billing and Registration (PARS), Payroll (Genesys), office automation (Lotus Notes and Microsoft). Other systems are more specific and support departmental workflows. Samples of departmental systems are: laboratory information, digitized dictation, radiology information and imaging, emergency room patient tracking, OR scheduling, patient transportation, dietary. There are over 2,500 personal computers located throughout the hospitals and clinics. Passwords to needed systems will be provided through your orientation and initial training or be issued from a department depending upon your rotations.

order entry
results
reporting
charting
charging



The VCU Health System has initiated two major projects. One is the replacement of its clinical information system, which is used for order entry and results reporting. The present system has been used for over 20 years and has served the organization well, but does not allow for new features that enhance quality, decision making and support the overall continuum of care. Some of these new features include drug interaction checking, duplicate order checking, and the ability to invoke rules to support the decision making process. The overall goal is to develop an online medical record system that supports the continuum of care. The implementation of the new integrated system from Cerner Corporation started in January 2000 and the first phase is scheduled to go live October 2002. You will be required to learn this new system when it becomes available. Training schedules will be announced just before the system is brought online.

The second system is the expansion of the IDX system presently used by MCV Physicians to perform the registration and patient scheduling function for the entire clinical enterprise. This system is being implemented in the same time frame as the Cerner online.



- These systems all have confidential information about patients, staff, students, etc. You must always protect this confidentiality. The revealing of confidential information carries with it not only the risk of violation of organizational policy and disciplinary action, it can be a violation of State or Federal law.
- Never use these computers for anything that is illegal, which might cause harm to another, or damage these systems.
- When you received your USERID's for these systems, you signed an agreement regarding their use. Among other things you agreed that you would not share your ID or your password with anyone. These IDs are your signature, and you are fully responsible for anything that happens when they are used. Protect yourself by keeping your password confidential and frequently (at least every 90 days) changing them. Under no circumstances share your USERID and password with anyone.
- If you believe that someone has used your USERID, report it immediately to your supervisor and to the VCU HS IS Help Desk.
- All systems are monitored for violations of these respective organizations' policies. The management of the three organizations takes these rules very seriously, and will press for disciplinary action up to and including termination for any violation.

